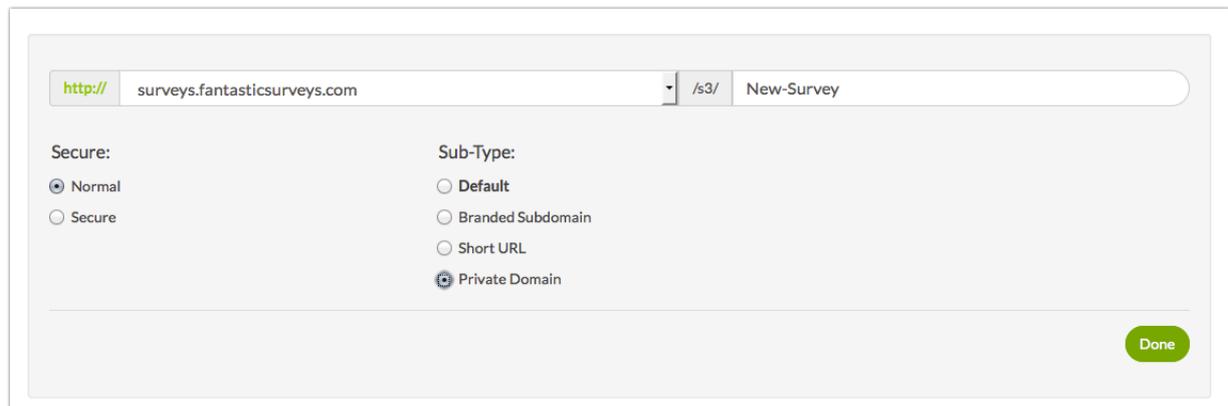


Set Up a Survey Link to Use Your Private Domain

Once you have your [private domain](#) configured you'll want to use it in your survey share links. Learn how to ensure that all newly created surveys [use your private domain by default](#) (requires [Account Administrator](#) configuration). Otherwise, to apply a private domain to a specific share link, follow these steps:

1. Go to the **Share** tab of a project.
2. Click the **Customize** link below the **Primary Share Link**.
3. Select **Private Domain** under **Sub-Type** and select your private domain in the dropdown portion of the link that is provided.
4. Click **Done** and **Save Link**.
5. Test the link! Once you've created a link that uses your private domain, test it! The link will not work if it is not set up properly.

Note: the /s3/ portion of the link cannot be removed; this is the reference to the directory where our surveys are stored.



The screenshot shows a configuration interface for a survey link. At the top, there is a text input field containing the URL 'http:// surveys.fantasticsurveys.com' followed by a dropdown menu showing '/s3/' and 'New-Survey'. Below this, there are two sections: 'Secure:' and 'Sub-Type:'. Under 'Secure:', there are two radio buttons: 'Normal' (selected) and 'Secure'. Under 'Sub-Type:', there are four radio buttons: 'Default', 'Branded Subdomain', 'Short URL', and 'Private Domain' (selected). A green 'Done' button is located in the bottom right corner of the configuration area.

Troubleshooting

Have you followed the above steps and your private domain is still not working?

- + **Check to make sure that you pointed to the correct domain**
- + **If the link doesn't work immediately, please be patient.**
- + **Is your link unique?**

Related Articles